



QUINCY LAB, INC.  
109 SHORE DR  
BURR RIDGE, IL 60527  
PHONE: 773-622-2428  
QUINCYLAB.COM

## Warranty Statement

Quincy Lab, Inc. warrants to the original purchaser that its products will be free from defects in material and workmanship under normal use for a period of twenty-four (24) months from the date of shipment. This warranty includes coverage for replacement parts and factory labor and is supplemented with a three (3) year warranty on the heating element.

During the warranty period, Quincy Lab will supply replacement parts necessary to repair the unit and provide technical support to assist with installation and troubleshooting. This approach is intended to minimize downtime and allow customers to restore functionality in the field whenever possible.

If a unit cannot be reasonably repaired in the field, Quincy Lab may authorize return to the factory for service. In such cases, customers are responsible for inbound freight. If Quincy Lab determines that the unit is not serviceable in the field at the outset, return authorization will be provided accordingly.

This warranty excludes misuse, improper installation, or unauthorized modifications. Labor coverage applies to factory service only.

**For technical support or warranty service, contact:**

Phone: 800-482-4328

Email: [information@quincylab.com](mailto:information@quincylab.com)